

## EXCEPTIONAL CIRCUMSTANCES SERVICE ADDITIONAL WASTE COLLECTION APPLICATION

**PLEASE NOTE:** All applications for Exceptional Circumstances Services are required to be submitted in person to City of Victor Harbor Customer Service located at 1 Bay Road, Victor Harbor.

**Please present the following proof of identity and City of Victor Harbor council residency at the time of application:**

- Photo id (local address) or
- Photo id (non-local address) and **one** of the following: rates notice / tenancy agreement / utilities bill

If you are applying as a large family please also provide your Medicare card/s listing your family members or a signed statutory declaration listing all persons presently living in your household.

SECTION A - Applicant Details			
Given Name(s):		Surname:	
Contact Number:			
Email Address:			
Residential Address:			
Residential Suburb:		Postcode:	
Mailing Address:			
Mailing Suburb:		Postcode:	
SECTION B - Eligibility Details			
Is your property a permanent dwelling? i.e. you live there permanently, not a holiday house			<input type="checkbox"/> YES
If no, holiday homes are ineligible under Exceptional Circumstances; however additional bins and waste collections are available from Fleurieu Regional Waste Authority- fees apply.			<input type="checkbox"/> NO
Do you operate a small business at your property? i.e. you live there permanently and operate a small business from this property			<input type="checkbox"/> YES
If yes, businesses are ineligible for additional bin services under Exceptional Circumstances. Additional bins and waste collections are available from Fleurieu Regional Waste Authority – fees apply.			<input type="checkbox"/> NO
How many people live permanently in your dwelling?			
How many children living permanently in your dwelling use nappies?			
Does a member of your household have special needs resulting in additional waste from incontinence or medical products?			<input type="checkbox"/> YES
			<input type="checkbox"/> NO
How many 140L blue lid bins are currently at this address?			
SECTION C - Bin Retrieval Details			Tick one:
I will collect my bin from the FRWA Waste and Recycling Depot, Goolwa,			<input type="checkbox"/>
I want my exceptional circumstances bin to be delivered to residential address above (delivery service only offered in June, July, August and September 2019)			<input type="checkbox"/>

### NOTICE TO APPLICANT

1. Exceptional Circumstances aims to assist large families and households that produce nappies or domestic medical waste. Eligible households may apply for free collection of one additional 140L general waste bin fortnightly (in addition to the one 140L general waste bin collected fortnightly from 1 July 2019 provided as part of your council rates). (Please note that 240L general waste bins will not be collected).
2. Additional bins granted under Exceptional Circumstances are required to display an 'Exempt' sticker in the appropriate colour for the current financial year. Applications for this service are required to be submitted annually. A renewal application will be issued prior to the end of the next financial year and a new sticker issued upon approval of the application.
3. You are required to provide documentation (such as a driver's licence, passport or Medicare card) to prove your identity and circumstances, as part of this application.
4. Exceptional Circumstance bins **will not** be collected over part of the summer period. During this time blue lid general waste bins will be collected weekly. Please refer to the 2019-2020 kerbside collection calendar for details.
5. The Fleurieu Regional Waste Authority may conduct audits on Exceptional Circumstance bins

**Declaration: I hereby apply for an Exceptional Circumstances Service Additional Waste Collection described in this application, in my name, in accordance with the condition stated in the Notice to Applicant above.**

**Signature of Applicant:** .....

**Date:** ...../...../.....

OFFICE USE ONLY			
ID Verified (officers initials) _____	Application Date: __ / __ / 20__	<input type="checkbox"/> Approved	<input type="checkbox"/> Not Approved
<b>PROOF OF IDENTIFICATION PROVIDED</b>			
<input type="checkbox"/> Photo ID (Council address) OR <input type="checkbox"/> Photo ID (Non-Council address) plus one of the following <input type="checkbox"/> Rates/Rental/Utility Notice <input type="checkbox"/> Statutory Declaration <input type="checkbox"/> Details verified via SynergySoft			
		Customer Liaison Officer:.....	
<b>PROOF OF LARGE FAMILY STATUS PROVIDED</b>			
<input type="checkbox"/> Medicare Card/s			
<input type="checkbox"/> Statutory Declaration			
Reference number (if applicable):		Sticker number (if applicable):	