

Amusement Grounds

Noise Mitigation – Information Sheet

The City of Victor Harbor provides a public amusement area near the foreshore alongside Flinders Parade. In this area a number of rides, stalls and sideshows operate under licence from Council.

For the purpose of protecting the amenity of residents within residential housing on Flinders Parade and to ensure the successful future of the amusement area, Council, with the assistance of the amusement operators, has brought in a *Code of Practice* to help manage noise issues.



The *Code of Practice* recognises that the amusement ground has been a valued tourist attraction in Victor Harbor for many years, with Council seeking to provide for a respectful coexistence between the amusement area and the residential tenants.

Code of Practice

Days of Operation

Friday, Saturday, Sunday, Public Holidays and school holidays, including Victorian school holidays.

Hours of Operation

Outside Christmas school holiday period – 10am to 8pm
During Christmas school holiday period – 10am to 11pm,
amplified music to be switched off after 10pm

Monday to Thursday

New Year's Eve – 10am to 1am New Year's Day

Public Address System

Any public address systems must only be used for control purposes and are not to be used for commentary or advertising.

Sound Reduction Strategy

Rather than use high-powered speakers in a few locations, it is preferable to place more low powered speakers, each pointing downward and faced away from residential housing on Flinders Pde.

Reduction of sound in the lower frequency range (bass) should be considered, particularly after 8pm, in order to help prevent the penetration of sound into residential buildings.

Amplified music should not be played a repetitive loop reoccurring less than 30 minutes apart.

Noise Complaint Procedures

A hotline phone number is provided by the licensed operator and is available whenever the amusement area in operation. The public may lodge a noise complaint by calling this hotline. This information will be forwarded to Council.

Public hotline phone number: 0418 845540

Upon receiving a noise complaint, the licensed operator shall:

1. Record details of the noise complaint
2. Assess complaint to determine if problem can be simply resolved *e.g. by reducing noise level or bass content.*
3. Advise complainant of action taken, if possible.
4. Provide Council within the details of complaint made within the 7 days including:
 - a. Who made the complaint
 - b. Contact number of complainant
 - c. Nature of complaint
 - d. Reference to particular amusement ride or event
 - e. Action taken by licensed operator
 - f. Date and time that noise complaint was received

Any issues not able to be adequately dealt with through the hotline can be raised with Council during business hours.

City of Victor Harbor, 1 Bay Road, Victor Harbor SA 5211
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Email: localgov@victor.sa.gov.au